



FAIR USAGE POLICY

1. Introduction

This Fair Usage Policy (“Policy”) sets out how our Services may be used and any restrictions on your use of the Services.

You should check this Policy at our official website as we may change from time to time to address new issues that may arise in connection with your use of the Services or the way we provide the Services. You acknowledge that the latest version of the Policy will apply to your use of the Services, even if you have not read the updated version.

Undefined capitalized words in this Policy shall have the same meaning as in the Terms and Conditions which can be found at [Term and Conditions](#)

2. General Use

As a general principle, you must not use the Services in any way that is unlawful or illegal or in any way that affects the enjoyment of other users of the Services.

You may not use the Services, either directly or indirectly:

- to transmit, publish, link to, make available or receive any material which is defamatory, offensive, abusive, obscene, indecent, threatening or menacing;
- that will be a breach of any person’s rights, including a breach of confidence, copyright, privacy or any other rights;
- to send electronic materials and messages with the intention or result of affecting the performance or functionality of any computer facilities;
- to circumvent the user authentication or security process of a host or network;
- to create, transmit, store or publish any virus, Trojan, corrupting programme or corrupted data;
- to transmit or cause to be transmitted any advertising, promotional or other materials that are unsolicited;
- to intentionally disrupt or adversely affect other person’s use of the internet or any features which form part of the internet; and/or
- in association with a criminal offence.



3. Fair Usage

Our Services are provided with an allowance in the form of a quota for internet access within a specified validity period. Once you exceed your quota, you will either (i) no longer have any further access to the Services (for regular Access Code) or (ii) the speed of the Services will be reduced (for Unlimited Access Code) unless additional Access Code or data passes are purchased.

You shall not undertake any activity that has an adverse effect on the Services or other users to the Services. This includes, amongst others, running port-scanning software, running programs or servers that provide network content or connectivity to any third party not at the hotspot, online gaming., and/or peer-to-peer software or applications.

4. Security

You must take reasonable steps to ensure that others do not gain unauthorized access to your Access Code.

You must keep your Access Code confidential at all times. You shall not use the same for any purpose connected with the improper use of our Services including accessing or attempting to access other parts of the Services for which you do not have access rights.

You must not use the Services to carry out port scanning or probing (which is an attempt to identify an open gateway into another user's machine). Where it has been identified that the Services has been used for this activity, we may suspend your use of the Services without notice.

You are responsible for the set up and security of your computer and/or any device and any servers that you may run on your computer or any device.

We will not offer support for the detection or removal of viruses, worms or Trojans. We strongly recommend that you protect your computer and/or device with anti-virus software.

5. Enforcement on Breach of Policy

If we have good reasons to suspect that you are in breach of this Policy or any other terms on which we provide the Services to you, we reserve the right to take any and all action, as we deem necessary or reasonable, at any time, including without limitation suspending or terminating your Access Code, or requesting additional information to verify your identity.